

Spirituality, Religion, Beliefs, and Cultural Diversity in JCAHO's Standards/Elements of Performance:
Changes between the 2008 and 2009 Certification & Accreditation Manual for Hospitals

[2009 Standards/EPs are from the Joint Commission's January 1, 2009 *E-dition* of the Comprehensive Accreditation Manual for Hospitals]

2008 Standard/EP CHANGES TO 2009 Standard/EP

RI.2.10 EP#2: Each patient has a <u>right</u> to have his or her cultural, <u>psychosocial</u> , <u>spiritual</u> , and personal values, beliefs, and preferences respected. [Category "C" with a Measure of Success]	RI.01.01.01 EP#6: The <u>hospital respects</u> the patient's cultural and personal values, beliefs, and preferences. [Category "C" with a Measure of Success]
RI.2.10 EP#4: The hospital accommodates the right to <u>pastoral</u> and other spiritual services for patients. [Category "C" with a Measure of Success]	RI.01.01.01 EP#9: The hospital accommodates the patient's right to <u>religious</u> and other spiritual services. [Category "C" with a Measure of Success]
PC.2.20 EP#4: The information defined by the hospital to be gathered during the initial assessment includes the following, as relevant to the care, treatment, and services: ...For patients receiving end-of-life care, the social, spiritual, and cultural variables that influence the perceptions and <u>expressions</u> of grief by the patient, family members, or <u>significant others</u> . [Category "B"]	PC.01.02.01 EP#4: Based on the patient's condition, information gathered in the initial assessment includes the following: ...For patients who are receiving end-of-life care, the social, spiritual, and cultural variables that influence the patient's and family members' perception of grief. [Category "C" with a Measure of Success]
PC.3.120 EP#2: As appropriate to the patient's age and specific clinical needs, the psychosocial assessment includes information about the following: ...The patient's religion and spiritual <u>orientation</u> . [Category "B"]	PC.01.02.11 EP#5: Based on the patient's age and needs, the assessment for patients receiving psychosocial services for the treatment of alcoholism or other substance use disorders includes the following: ...The patient's religion and spiritual <u>beliefs, values, and preferences</u> . [Category "C" with a Measure of Success]
PC.3.130 EP#2: As appropriate to the patient's age and specific clinical needs, the psychosocial assessment includes information about the following: ...Religion. [Category "B"]	PC.01.02.13 EP#3: Based on the patient's age and needs, the assessment for patients who receive treatment for emotional and behavioral disorders includes the following: ...The patient's religion and <u>spiritual beliefs, values, and preferences</u> . [Category "C" with a Measure of Success]
PC.6.10 EP#2: The assessment of learning needs addresses cultural and religious beliefs, emotional barriers, desire and motivation to learn, physical and cognitive limitations, and barriers to communication as appropriate. [Category "C" with a Measure of Success]	PC.02.03.01 EP#1: The hospital performs a learning needs assessment for each patient, which includes the patient's cultural and religious beliefs, emotional barriers, desire and motivation to learn, physical or cognitive limitations, and barriers to communication. [Category "C" with a Measure of Success]
PC.7.10 EP#3: Patients' cultural, religious, and ethnic food preferences are <u>honored</u> , when possible, unless contraindicated. [Category "C" with a Measure of Success]	PC.02.02.03 EP#9: When possible, the hospital <u>accommodates</u> the patient's cultural, religious, or ethnic food and nutrition preferences, unless contraindicated. [Category "C" with a Measure of Success]
PC.8.70 EP#1: To the extent possible, as appropriate to the patient's and family's needs and the hospital's services, <u>interventions address</u> patient and family comfort, dignity, and psychosocial, emotional, and spiritual needs, as appropriate, about <u>death and grief</u> . [Category "C" with a Measure of Success]	PC.02.02.13 EP#1: To the extent possible, the hospital provides care and services that <u>accommodate</u> the patient's and his or her family's comfort, dignity, psychosocial, emotional, and spiritual <u>end-of-life</u> needs. [Category "C" with a Measure of Success]
LD.3.110 EP#10: Staff education includes training in the use of discretion and sensitivity to the circumstances, beliefs, and desires of the families of potential donors. [Category "A"]	TS.01.01.01 EP#5: Staff education includes training in the use of discretion and sensitivity to the circumstances, beliefs, and desires of the families of potential organ, tissue, or eye donors. [Category "A"]
HR.2.10 EP#7: As appropriate, staff orientation addresses cultural diversity and sensitivity. [Category "C" with a Measure of Success]	HR.01.04.01 EP#5: The hospital orients staff on the following: Sensitivity to cultural diversity <u>based on their job duties and responsibilities</u> . <u>Completion of this orientation is documented</u> . [Category "C" with a Measure of Success and Documentation]

Significant changes in wording are underlined.